

# CONTACT INFORMATION

# CITY OF RANCHO MIRAGE CODE COMPLIANCE

## CODE COMPLIANCE

760-770-3220 (Mon - Fri, 8 AM to 5 PM, excluding holidays)

760-578-5877 (After 5 PM, Holidays, Weekends)

760-833-7999 (Short-Term Rentals, anytime)

[code@ranchomirageca.gov](mailto:code@ranchomirageca.gov) (E-mail, anytime)

[www.rancomirageca.gov](http://www.rancomirageca.gov)  
(Online complaint reporting, anytime)

## ANIMAL SERVICES (A FUNCTION OF CODE COMPLIANCE)

760-770-3220 (Mon - Fri, 8 AM to 5 PM, excluding holidays)

760-343-3644 (After 5 PM, Holidays, Weekends)

After hours Emergency-

Only calls handled by Riverside County Animal Services.

## PLANNING DIVISION (PLAN REVIEW AND APPROVAL)

760-328-2266 (Mon - Fri, 8 AM to 5 PM, excluding holidays)

## BUILDING & SAFETY DIVISION (PERMIT APPROVAL AND INSPECTIONS)

760-202-9253 (Mon - Fri, 8 AM to 5 PM, excluding holidays)

## RANCHO MIRAGE POLICE DEPARTMENT

9-1-1 (ALL EMERGENCIES, anytime)

760-836-3215 (Non-emergencies, anytime)

760-836-7600 (Palm Desert Station Office)

## RANCHO MIRAGE CITY HALL

69-825 Highway 111

Rancho Mirage, CA 92270

760-324-4511 (General Inquiries, Mon - Fri, 8 AM to 5 PM)



## Information and Resources



## PUBLIC NUISANCES

## COMPLIANCE PROCESS

The mission of the Compliance Division is to preserve and enhance the overall quality of life and property values in the City of Rancho Mirage. This is accomplished through a comprehensive application of the City's municipal code with an emphasis on voluntary compliance.

The most common challenges faced by Code Compliance are the following:

- ▼ **Dead and unmaintained landscaping.**
- ▼ **Green and unmaintained swimming pools.**
- ▼ **Unpermitted construction and remodel work.**
- ▼ **Unlicensed businesses and contractors.**
- ▼ **Short-term rental disturbances.**
- ▼ **Visible junk and trash.**
- ▼ **Illegal signs and sign pollution.**
- ▼ **Vacant and foreclosure properties.**
- ▼ **Graffiti and other vandalism.**
- ▼ **After-hours landscape and construction noise.**

The Code Compliance Division evaluates and prioritizes enforcement on a case-by-case basis. While most cases are resolved through voluntary compliance either by a phone call, an in-person contact, or a courtesy letter, some cases require elevated enforcement. This could include any of the following: administrative fines, property liens, warrant abatements, and, in the most extreme cases, a criminal complaint to the courts.

The Code Compliance Division routinely works with the following allied groups and agencies to accomplish our mission, including but not limited to Planning Division, Building & Safety Division, Public Works Department, Coachella Valley Mosquito and Vector Control District, Burrtec Waste Management, Rancho Mirage Police Department, and the Coachella Valley Water District.

Some of the most common issues NOT enforceable by Code Compliance are:

- ▼ **My neighbor's vegetation grows over my side of the wall or blocks my view.**
- ▼ **Enforcement of Covenants, Conditions & Restrictions (CC&R's).**
- ▼ **Landlord is overcharging me for utilities.**

To contact Code Compliance with questions or to report a concern, use the contact information on the back of this brochure.